

March 18, 2020

Open Letter to Federal, State & Local Government Officials Regarding Pets and COVID-19 Precautions

We in the responsible pet care community are extremely concerned by the threat to human health posed by the rapidly evolving coronavirus pandemic, and commend the swift actions you and your peers across the country are taking to safeguard the population. As you take defensive steps by directing event cancellations and facility closures in order to create social distances that will help control the spread of disease, we urge you to also consider the well-being of the pets and other animals loved by the citizens in your communities.

According to the 2019-2020 APPA National Pet Owners Survey, 67% of American households (84.9 million) own at least one pet. 95% of pet owners consider their pets to be part of the family. It is vital that businesses that provide products or services for the care of pets, and those that house animals, are included among the critical infrastructure that is allowed to remain open throughout the crisis. Just as grocery stores and hospitals provide necessary sustenance and medical care to humans, pet stores that sell food, products and supplies and businesses that offer veterinary and boarding services must remain operational to ensure the continued humane care of animals.

Pet stores supply nearly one-third of all dog and cat food needed by the pet-owning population; that number is much higher for food required by other pets like small mammals, reptiles and fish. Grocery stores that may be allowed to remain open generally only offer limited pet food options and they don't always have the specialized food, supplements and even medication that are required to maintain the health of millions of beloved pets and animals nationwide—nor are they set up logistically to serve ALL pets in this country. Grocery stores alone cannot fulfill the demand and animals would needlessly suffer.

Additionally, many national and local retail pet supply stores also offer veterinary care and pet boarding services on site. Forcing these stores to close in many cases will also shut down access to veterinary care, veterinary pet diets, and a dependable facility to temporarily house pets in that community.

It should be noted that pet stores which house and care for animals, such as puppies, kittens, small animals, birds, reptiles and fish, must remain operational to at least a limited degree so that staff can take appropriate care of the animals housed there. Since staff will need to be on site regardless of whether or not the store is open, it makes sense to allow them to provide pet owners with necessary food and care items.

You are already taking important measures necessary to protect the most vulnerable members of our society, including the elderly and the immunocompromised. We ask you to also ensure that your community has the ability to provide appropriate care for the pets and animals that depend on them, and list pet stores as essential retailers that are exempt from any mandatory closures.

If you have any questions or need additional information, we in the responsible pet care community stand ready to help you safeguard both human and animal health and well-being.

Sincerely,

Mike Bober, President and CEO, Pet Industry Joint Advisory Council Dana Brooks, President and CEO, Pet Food Institute Steve Feldman, Executive Director, Human Animal Bond Research Institute Steve King, CEO, American Pet Products Association Vic Mason, President, World Pet Association Celeste Powers, President, Pet Industry Distributors Association Al Puntillo, Steering Committee Chair, Independent & Neighborhood Pet Retail Association

National Retailer Community:

Ron Coughlin, CEO, Petco J.K. Symancyk, President & CEO, PetSmart Chris McCurdy, Interim President, PetSmart Charities Joe Watson, President and CEO, Petland Chris Rowland, CEO, Pet Supplies Plus Michael Levy, Founder and President, and Mark Witriol, Co-Owner, Pet Food Express Lars & Marisa Wulff, Co-CEO's, Mud Bay Richard Maltsbarger, President & CEO, Pet Valu & Pet Supermarket Lindsay Mutschler, CFO, Concord Pet Foods and Supplies Mike and Trish Elkind, Founders, and Carrie McDermott, CEO, PetPeople Jeff David, CEO, Independent Pet Partners Paul Allen, Founder and CEO, Woof Gang Bakery Joe Dent, President, and Monica Pitzner, Chief Marketing Officer, Three Dog Bakery Michael Seitz, CEO & Chairman, Earthwise Pet Laura Leah English, CEO & Co-Founder, Pet Planet USA Sam Bugarsky, President & CEO, Wilco Stores Buzz Wheeler, CEO/Owner, Coastal Farm & Home Supply Rob Flanagan, CEO/President, and Dan Remus, Co-Founder, Wag N' Wash Natural Pet Food & Grooming

Local Retailer Community and Supporters by State:

Bill & Mary Trufant, President & Operations Manager, B & B Pet Stop, Inc., Mobile, AL
Carra Smith, Owner, Dog Days Bakery, Mobile, AL
Kinsey Hall, Owner, Innovative Emporium, Phenix City, AL
Daughtry Perritt, Owner, Pet Depot LLC, Florence, AL
Keith Evans, Owner, Petland Montgomery, Montgomery, AL
Samantha Boyle, Owner, Petland Rogers, Rogers, AR
Frank Mineo, Owner, Animal Kingdom, Phoenix and Tucson, and The Ocean Floor, Phoenix, AZ
Becci Scott, Owner, Fetching Dog, Scottsdale, AZ
Alison Chandler, Co-Owner, Noble Beast LLC, Phoenix, AZ
Pam Munici, President, North American Pet Pig Association, Gilbert, AZ
Vicki Mineo, Owner, Puppies n' Love, Phoenix, Gilbert and Glendale, AZ
Tyler Schmidt, Vice President, Shoppers Supply, Chandler, AZ
Wendy Sacra, International Sales Manager, VIP Products, LLC, Phoenix, AZ

Victoria Gabay, Owner, Beauty For The Beasts Pet Spa Inc, Fontana, CA Michael & Linda London, CEO & COO, Bow Wow Labs, Novato, CA Chad Smith & Paul Cook, Owners, Camp Run-A-Mutt, Chula Vista, CA Sanchia Hendricks, Business owner, Canine showcase, Sunnyvale, CA Dave Kaak, Buyer/Category Mgr, Central Pet, Santa Fe Springs, CA Daniel F. Drew, CPA, Walnut Creek, CA George Richter, Owner, Dog Dog Cat, South Lake Tahoe, CA Paul Armstrong, President/CEO, earthwhile endeavors, inc., San Francisco, CA Jose Espinoza, Manager, Fallbrook Fertilizer, Feed & Farm Supply, Fallbrook, CA Kathy Miles, Owner, Groom 'n' Zoom, Livermore, CA Andrew T. Kim, Founder & CEO, healthyspot, Culver City, CA Chris Clevers, President, Hikari Sales USA, Inc., Hayward, CA Jack Love, Co-CEO, Incredible Pets, Auburn, CA Kristin Dutton, Director of Merchandising, Kahoots Feed and Pet, Ramona, CA Mike Lemos, Owner, Lemos Feed and Pet Supply, San Luis Obispo, CA Bonnie Price, pet owner, Jurupa Valley, CA Corrie Warren, Marketing Director, Pet Depot, La Verne, CA Roman D. Versch, President, Pet Depot Veterinary Group, La Verne, CA Corinne Foote, Pet Groomer/Reiki Practitioner, Pet Image, San leandro, CA Roger Ma, CEO, Pet Zone SD Inc., San Diego, CA Christopher Buerner, President, Quality Marine, Los Angeles, CA Rachel Coronado, Grooming Salon Owner, Rachel's Dog Grooming, Milpitas, CA Krystal Ragan, Owner/manager, Reliant Aquarium Design, San Diego, CA Justine Kayne, Director of Operations, S&S Pet Supplies Inc., Benicia, CA Marnie Bond, Owner, Sailor & Friends Pet Supply, Ventura, CA David Sidhu, Owner, Self Serve Pet Spa (Pet Food), Bakersfield, CA Madeline Bernstein, President, Society for the Prevention of Cruelty to Animals Los Angeles (spcaLA), Los Angeles, CA Todd Warner, Owner, Tailwaggers Pet Food and Supplies, Los Angeles, CA Tiffany Latino, Owner, The Bird Shop, Roseville, CA Donna Kennedy Clark, Owner, The Paw Spa, Corona, CA Kim Everett, Owner, The Perfect Parrot, North Hollywood, CA Zackery Grey, CEO/Owner, The Urban Pet, Los Angeles, CA Justin & Susanna Furlone, Owners, The Wishbone Pet Company, Freedom, CA Jeff Kirby, Owner, Theresa's Country Feed and Pet, Simi Valley, CA Cyndi Tumminia, Owner, Wagsrp, Rohnert park, CA Trevor Frampton, Owner/Business Manager, Western Farm Center, Santa Rosa, CA Wendy Caporale, Owner, Wine Country Pet Boutique & Spa, Middletown, CA David Dieter, Sr. Director, Zoo Med Labs, Inc., Pismo Beach, CA Shana Jackson, Owner, Allstarpets, Cañon City, CO Adam Carroll, COO, Big R Holdings, Inc, Pueblo, CO Dale Clark, Territory Manager, Central Pet, Denver, CO Marvin Schaffer, Owner/General Manager, J & M Aquatics & Pet Center, Grand Junction, CO Dustin Haworth, Owner, Pet City, Colorado Springs, CO Eric Berry, Owner, R.J. Paddywacks Pet Outfitter, Carbondale, CO Jennifer Day, VP of Finance, Wag N Wash, Littleton, CO Garth Moore, Vice President, Operations, Wag N' Wash, Littleton, CO JEFFERY STRAUSS, co-owner, Wag N' Wash Natural Food and Grooming, Denver, CO

David Hatch, Owner, Western Slope Aquatics and Pets, Grand Junction, CO Edmond Foucault, Owner, All Pets Club, Wallingford, CT Tara Fleming, Owner, AtoZ Pet Shop, Orange, CT Jared Pinsker, Chief Executive Officer and President, Best Friends Pet Hotel, Norwalk, CT Laura Reid, President, FishMart, West Haven, CT Peter Noel, President, Gentle Jungle Pet Store Inc, Meriden, CT Stephanie Pellegrino, Owner, Petpourri, Inc., Lakeville, CT Jennifer Scott, Owner, The Pawprint Market, Darien, CT Jill Lawton, Owner, Thomaston Feed Of Brookfield, Brookfield, CT John Kasabucki, owner, Woodbury Pet Commons, Woodbury, CT Robin Kershner, Founder, Huxley & Kent, Washington, DC Tara Costa, Owner, A Gentle Touch Grooming, Ruskin, FL Heidi & Sean Potter, Owners, American Dog Outfitters, Key West, FL Emily Soft, Manager, Animal House Naturals, St. Petersburg, FL Audree Berg, President, Augie's Pet Supplies, Fort Lauderdale, FL Debra C. Lange, Owner, Benson's Canine Cookies, Lakeland, FL Brandi Ormerod, Owner/Operator, Camp Run-A-Mutt Gainesville, Gainesville, FL Nancy Okun, Owner, Cats n Dogs, Port Charlotte, FL Douglas Moore, Owner, Cindis Pet & Aquarium Center, Vero Beach, FL Dr. James B. Wood, Coral Sea Aquarium, West Palm Beach, FL Scott Hughes, Owner, Deep Blue Seas, LLC, Vero Beach, FL Norman Coffman, President & Owner, Earthwise Pet Supply Naples, Naples, FL Patricia Berger, Owner, Earthwise Pet Supply Naples, Naples, FL Alexandra Randolph, Kennel Tech, Eastman's Escape for Healthy Pets, LLC, Orlando, FL Richard Biro, Owner, Florida Exotic Fish Sales, Homested, FL David Boozer, Executive Director, Florida Tropical Fish Farms Assoiation, Winter Haven, FL Douglas Ward, President, Geo Global Partners (OASE Aquatics and biOrb brands), West Palm Beach, FL Michael Selk, VP of Operations and Engineering, Geo Global Partners (OASE Aquatics and biOrb brands), West Palm Beach, FL Tricia Bolds, President/CEO, Gulf Coast Pet Supplies, Inc., Sarasota, FL Lori Robert, Owner, Happy Paws by Lori, DeBary, FL Christina Leone, Owner / Operator, Head to Toe Mobile Grooming, West Palm Beach, FL Kendra Conze, Owner, Health Mutt, LLC, Tampa, FL Howard Ratner, Executive Vice President, Holistic Pet Cuisine, Boca Raton, FL Alexandre Karfunkelstein Lima, Owner, Hollywood Houndz Boutique, Spa & Hotel, Lake Mary, FL Pete Bandre, President, Incredible Pets Inc., Melbourne, FL Andrea Passuello de Freitas, Owner/Manager, Le Pup Pet Supplies and Grooming, Clermont, FL Wayne and Jean Chandler, President, and Vice President, Leesburg Pet Center, Leesburg, FL Patrick McGinnis, CEO, Leo & Lucky's, Parrish, FL Cindy & William Rein, Owners, Luke's Natural Pet Market, Coral Springs, FL Katie Velie, Manager, Nahacky's Aquarium, Melbourne, FL Jason D'Arpe, Owner, Orange Park Aquatics, Orange Park, FL Alan Garson, Palm Beach Puppies, Boca Raton, FL Mel Young, Owner of Grooming shop, Pampered pup, Matlacha, FL Caroline Clore, President, Paws on the Avenue, Lake Worth Beach, FL Joanne Olsen, Owner, Pawty Express, Cape Coral, FL Holly Elassaad, Owner, Pet Nation, Navarre, FL Stephen Benecke, Owner, Petland Bradenton, Bradenton, FL

Luis Marquez, President/Owner, Petland Davie, Petland Largo, Petland Miami, Petland Naples, Petland Pembroke Pines and Petland Plantation, FL Geoff & Kelli Daniels, Owner, Petland Jacksonville, Jacksonville, FL Brad Parker, Owner, Petland Sarasota, Sarasota, FL Adrian Archie, Owner, petNmind, Coconut Creek, FL Marsha Kello, Owner, Puppies Galore & More Inc., Jacksonville, FL RHONDA OLSON, president, Rhonda's Aviary, Milton, FL Bridgette Utermohle, Office Manager, RONALD L BOOK PA, Tallahassee, FL Danielle Gaudreau, Pet Store Owner, Salon Bark, Ft Lauderdale, FL Jennifer Rivera, HR Manager, Segrest Farms, Gibsonton, FL Tim Evans, Director of Operations, Segrest Farms Inc., Gibsonton, FL Maura Zuniga, Sales Representative, Southeast Pet, Boca Raton, FL Paul Lewis, Owner, The Green K9, Mount Dora, FL Ben & Lisa Prakobkit, Owners, The Modern Paws, Tampa, FL Heidi McAllister, The New York Groomer, Sarasota, FL Callum townsend, Manager, Valley Fisheries, Balm, FL Allison Townsend, Vice President, Valley Fisheries, Balm, FL Katherine Grant, Bookkeeper Emeritus, Valley Fisheries, Balm, FL Thomas Townsend, President, Valley Fisheries, Inc., Riverview, FL Jennifer Fadal, Founder/Owner, Wag the Dog Incorporated, Tampa, FL Tammy MacDonald, President/Owner, Wags and Purrs Specialty Pantry, Melbourne, FL Dottie DeCarlo, Owner, Woof Gang Bakery - Lakewood Ranch, Lakewood Ranch, FL Ashley Sayers, Owner, Woof Gang Bakery & Grooming Carrollwood, Tampa, FL Courtney Rooney, Owner, Woof Gang Bakery & Grooming Jupiter Farms, Jupiter, FL Toni Hauck, Owner, Woof Gang Bakery and Grooming Dr. Phillips, Orlando, FL Pam Lusczakoski, Owner, Woof Gang Bakery and Grooming Dr. Phillips, Orlando, FL Mary Hardin, Woof Gang Bakery Fleming Island, Fleming Island, FL Elizabeth Oberdick, Owner, Woof Gang Bakery SoDo, Orlando, FL Galen Gritzer, Owner, Woof Gang Bakery SoDo, Orlando, FL Debi Hilley, Owner, A Cut Above, Albany, GA Peggy Williams, Owner, Backyard Pet Boutique, Rome, GA Joann Schwartz, Owner, Bark & Lounge Doggy Day Care & Boarding, Atlanta, GA Darla Spinnato, Owner, Camp Bow Wow Alpharetta, Alpharetta, GA Gwen Sparling, Owner, Camp Kitty, Decatur, GA Peter Grossman, Managing Member/Owner, Camp Woof Companies, Norcross, GA Renee Palmer, Founder, CEO, CityDog Market, Atlanta, GA Mecca Fox, Owner, Diggin' It, Rome, GA Toni Barry, Highland Pet Supply, Atlanta, GA Ian Awbrey, Highland Pet Supply, Atlanta, GA Michelle Ingram, Dog groomer, Mandy's Pet Spa, Dawsonville, GA Krystin Holske, Dog groomer, Oh la la let grooming, Toomsboro, GA Richard Lott, Owner, Pause 4 Paws Pet Grooming and Hotel, Douglasville, GA Edgardo Lott, Owner, Pause 4 Paws Pet Grooming and Hotel, Douglasville, GA Brad Parker, Owner, Petland Kennesaw, Kennesaw, GA Kristen Parker, Owner, Petland Mall of Georgia, Buford, GA Monte Brokate, Owner/Franchisee, Petland of Dalton and Petland of Rome, GA Tim Green, Owner, Sandy Pawz, Brunswick, GA Jean Yacobellis, Partner, South Paw Natural Pets LLC, Ellijay, GA

Ryan Judge, President, Southeast Pet, Austell, GA Donna Avers, Mrs., Sun Pet LLC, Atlanta, GA Kelly Hudson, Mr, Sun Pet Ltd, Atlanta, GA S. Maria Hannah, Owner, The Clean Dog, Inc., Atlanta, GA David and Marilyn Crabb, Owners, The Stock Market, Conyers, GA Eileen Kelly, Owner, The Whole Dog Market, Atlanta, GA Jean Finney, Owner, The Whole Dog Market, Atlanta, GA Kelley Wharton, Owner, Three Dog Bakery Grayson, Grayson, GA Suzette Grier, Owner, Top Dogs Pet Boutique, Kennesaw and Roswell, GA Judy Erlichman, Owner, Wags to Whiskers, LLC, Peachtree City, GA Carol Young, Owner, Wags to Whiskers, LLC, Peachtree City, GA Celeste Ganeku, Retail Online Store, 808 Pup Pawducts Inc., Aiea, HI TORREY WINGERT, CEO, BOMGAARS SUPPLY, INC, Sioux City, IA Anna Woodcock, Owner, brown dog bakery, Ankeny, IA Connie Adams, Co owner, Pawsitive paws academy, Cedar Rapids, IA Ron & Wendy Solsrud, Owner, Petland Iowa City, Iowa City, IA Christopher Theisen, CEO, Theisen's Home-Farm-Auto, Dubuque, IA Michael & Barbara Morris, President and Co-Owner, Treats on a Leash LLC, Ames, IA Mark Schmitt, CEO, D&B Supply, Caldwell, ID John M. Hatcher, President, EzyDog, LLC, Sandpoint, ID Kayla Kerr, Owner, Puppyland, Meridian, ID Leslie Corral, 4 Legs Pet, Chicago, IL Joe Shilkus, Purchasing Director, Apet Inc, East Dundee, IL Milt Wetherell, C.E.O., Big R Springfield IL, Springfield, IL Krysta Fox, Owner, Bruce & Willy's Natural Pet Source, Geneva, IL Jeff DiRe, Owner, Bruce & Willy's Natural Pet Source, Geneva, IL Brian Potter, President, Chicago Reptile House, Orland Park, IL Mark and Caroline Janczak, President and Secretary, Critters Pet Shop Inc., South Elgin, IL Akash Punjabi, Owner, Doggy, Chicago, IL Kenneth Hild, General Manager/Owner, Farm & Home Supply Co., Quincy, IL Frank Ligori, Owner, Frank's Pet Shop, Streator, IL Carrie Trolinger, Owner, Furry Babies, rockford, IL Ana Soskic, President, Furry Babies Joliet and Furry Babies Stratford Square, Bloomingdale, IL Beth Staley, Owner, Happy Dog Barkery, Downers Grove, IL Cynthia Marden, Owner, I'll be Doggone, Mokena, IL James Horne, Co-Owner, Jameson Loves Danger, Chicago, IL Gracie Whalen, Co-Owner, Jameson Loves Danger, Chicago, IL Charlie Soto, Owner, Jules Pet Shop, Chicago, IL Liz Varela, Owner, Liz's Pet Shop, Chicago, IL Gayland Bourland, owner, Noah's Ark Pet Shoppe, Effingham, IL Angie DeMars, Owner, Noah's Ark Pet Supply, Winnetka, IL Anthony Mistretta, Owner, Ocean Design Aquarium Inc, Chicago, IL Douglas E. Gronowski, Owner, Orland Park Boarding Kennel & Natural Pet Food Center, Orland Park, IL Jim Sparks, Owner, Park Pet Shop Inc., Chicago, IL Jody Meerdink, Owner/President, Paw Lickin' Good Treats, Sycamore, IL Candace D'Agnolo, Founder & CEO, Pet Boss Nation, Chicago, IL Carl Swanson, Owner, Petland Chicago Ridge, Petland Naperville and Petland Rockford, IL Adam Berger, Owner, Petland Round Lake Beach, Round Lake Beach, IL

Sophie Phillips, Owner, Sprocket & Stone, Chicago, IL Phillip Emigh, Owner, Tails in the City, Chicago, IL Bruce Haas, Owner, Tails in the City, Chicago, IL Madeline Rannin, Owner, The Groom Wizard, Yorkville, IL Taylor Gonzalez, Owner, Three Tails Parlor and Pantry, Columbia, IL Renee Gonzalez, Owner, Three Tails Parlor and Pantry Waterloo, Waterloo, IL AdreAnne & Andy Tesene, Owners, Two Bostons Naperville, Two Bostons Wheaton, Two Bostons Burr Ridge and Two Bostons Geneva, IL Matt Smallheer, President, Tye-Dyed Iguana, Fairview Heights, IL Janelle Pitula, Owner, Wags to Whiskers, Plainfield, IL Brandi Calvert, Physical Therapist Assistant and Certified Dog Trainer, Wags to Whiskers, Plainfield, IL Joe and Sheila Spitza, Owners, Wet Nose, Geneva and Oak Brook, IL Jackie Miles, CoOwner, Aquarium Concepts, Evansville, IN Jennifer Hooper, Owner, Just Paws Pet Services, Sullivan, IN Scott & Stacey Petcu, owner, Three Dog Bakery, Indianapolis and Noblesville, IN Kathleen Schonsheck, Business Owner, Uptown Pup LLC, Indianapolis, IN Brad Cantwell, President, MidWest Homes for Pets, Muncie, IN Cindy Dunston Quirk, Founder and Chief Dog Lover, Scout & Zoe's, Anderson, IN Samantha Youngblood, Owner, Youngblood's Natural Animal Care Center & Massage Therapy, Greenfield, IN Debra Manfield, Owner, Four Paws Pantry & Spa, Olathe, KS Jason Crumb, Owner, L and L Pets, Emporia, KS Jennifer Thomas, Owner, Lucky Dog Outfitters and Pet Supply, Lawrence, KS Staci Williams, Owner, Petland Topeka, Topeka, KS Rebecca Hertel, Owner, Petland West Wichita, West Wichita, KS Jeannette Remington, Owner, Woof Gang Bakery & Grooming - Iron Horse, Leawood, KS Kelly Robbins, Owner and Daily Operator, Woof Gang Bakery & Grooming, Overland Park, KS Amanda Pokorny, Owner, Woof Gang Bakery and Grooming Wichita, Wichita, KS Brannon Dixon, CEO, Feeders Supply/ Chow Hound Pet Supplies, Louisville, KY Melissa Whitton, President, Most Valuable Pets, Inc, Lexington, KY Leslie Stewart, Owner, Southern Barker, Lexington and Louisville, KY Keith Durham, Owner, The Fish Room, Liberty, KY Beverly Byron, Owner/operator, Phat Dawgz All Breed Pet Grooming, Monroe, LA Amber Cook, Owner/groomer, Pippy's Puppy Parlor LLC, Ponchatoula, LA Robert Schenk, Owner, Animal Instincts Aquarium & Pet Center, Fall River, MA Steven Raposo, Owner, Awesome Pets II Inc dba Mellisa's Pet Depot, Fairhaven, MA Mellisa Raposo, Owner, Awesome Pets Inc DBA Mellisa's Pet Depot, North Dartmouth, MA David Ratner, Owner, Dave's Pet City, Agawam, MA Jill Federman, Owner, doggone it, Newton, MA ReBecca Savard, President, Fish Works Gallery Inc., Ashland, MA Nicoll Vincent, Owner, For K-9s & Felines, LLC, Westfield, MA Rob Mellace, Owner, Healthy Pet, Peabody, MA Michelle Wang, Owner/LLC Member, It's a Pet's World, Weymouth, MA Stephen Varner, Owner, Maggie's Foods for Pets, West Boylston, MA Andrew Gaouette, Owner, Mutt Waggin' Pet Supplies, Medfield, MA Michael & Nancy Maida, Owners, Pawsh Dog Boutique, Boston, MA Rob Mellace, Owner, Pet Express, Lynn, MA Lucia Mellace-Castle, Owner, Pet Express, Danvers, MA

John Mellace, Owner, Pet Express, Saugus, MA Rob Mellace, Owner, Pet Express, Braintree, MA Stephen Scaffidi, president, Pet Supply Outlet, Belmont, MA Robert Pickett, Regional Account Manager, Phillips Pet Food & Supply, E Taunton, MA Cheryl Purcell, Owner, Pooch Paws, Hanover, MA Nina Rogosin, Manager, PT Pet Supply, Dudley, MA Yolanda DeGaetano, Owner, PT Pet Supply Inc., Webster, MA Leah Franzen, Regional Manager, Redbarn, Sandwich, MA Ed Buckner, The Dog Retreat and Spa, Waltham, MA Diane Dewberry, owner, The Healthy Animal, Pembroke, MA Carlos Munoz, President, The Perfect Puppy, Plainville, MA Tiffany Lynn Higgins, Owner, The Spa at Tiffany's Pet Grooming & Boutique, Hinsdale, MA Sarah Schermerhorn, Owner, Wagalicious Walks, LLC, Framingham, MA Gregory Riley, Wagging Tails at Heritage Farm, Easthampton, MA Christine Pratt, Wagging Tails Pet Resort, Inc., Hadley, MA Brett DeChaine, owner, WOOF! WOOF! Pet Boutique & Biscuit Bar, New Bedford, MA Hollis McGraw, Dog Mom, Cumberland, MD Cindy Kutlik, Pet owner, Elkton, MD Michael Hresko, co owner, House of Tropicals inc, Glen Burnie, MD Mitch Thomson, Just Puppies, Inc., Rockville, MD Jeanea Thomson, Just Puppies, Inc., Towson, MD Mike Dagne, President, Pet Palette Distribution, Sykesville, MD Susanna Brennan, Owner, Scratch and Sniff Pet Supplies, Phoenix, MD Kevin Knippenberg, Pet Groomer and owner, Strut Your Mutt Pet Grooming, Cumberland, MD Helen Bennett, Owner, The Grooming Place Pet Shop, Chester, MD Joseph W. Wagner, Jr., Owner, Today's Pet, Inc., Elkridge, MD Steven Maletzky, Owner, Tropical Lagoon Aquarium, Silver Spring, MD Ann Peterson, Owner, Ann-imals Pet Supply Store, York, ME Heidi V. Neal, Owner, Loyal Biscuit Company, Rockland, ME Bill Backus, President, A&M Aquatics, Lansing, MI Michelle Farris, President, Critter Country Inc, Grand Junction, MI Mark Smith, President, Frontier Distributing, Inc., Oxford, MI Mark P. Marquardt, Owner, Joey's Pet Outfitters, Williamston, MI Joel DeBruin, CEO, John A VanDenBosch Co., Holland, MI Joshua Willard, Owner, Josh's Frogs, Owosso, MI Julia VandenAkker, Ms, Julia's Gentle Dog Grooming, Grand Rapids, MI Gary Albert, Owner, Ruff Life Pet Outfitters, Petosky, MI Tara Denean, Owner/Master Groomer, Star Gazers Pet Salon, Marysville, MI John Stottele, LLC Member/Owner, The Family Puppy, Troy, Novi and Flint, MI Jill Tack, Owner, The Pet Beastro, Madison Heights, MI Mark DiMatteo, Owner, The Urban Dog, Rochester Hills, MI Deb Nitz, Pet care provider, Uptown poochie parlor, Canton, MI Lisa Rojas, Owner, Dreadlocks for Dingoes/LJR Enterprise LLC, St Paul, MN Joyce Murphy, Owner, Faribault Animal Center, Faribault, MN Kristin Smith, Owner, Four Paws and a Tail, Blaine, MN Del Matteson, Co-CEO, L&M Fleet Supply, Grand Rapids, MN Mike Osborn, Owner, Pet Evolution, Woodbury, MN Dan Herrmann, COO, Runnings, Marshall, MN

Michelle Lynn Nelson, Owner, The Pet Authority, Albert Lea and Austin, MN Patrick Baker, Owner, Unleashed Animal Care, Shakopee, MN Ashley Corbin, Owner, Unleashed Animal Care, Shakopee, MN Dan Hutchison, Owner, Wag N Wash Eagan, Eagan, MN Jon Wagner, Owner, Wag N' Wash Natural Pet Food & Grooming, Lakeville, MN Tony and Sheri Phipps, Manager/Owner, Airedale Antics, Maplewood, MO Jill Allen, Owner/Operator, Bark 2 Basics LLC, O'Fallon, MO Christine Mason, Owner/Operator, Bark 2 Basics LLC, O'Fallon, MO Stacy Busch-Heisserer, Owner, Busch Pet Products, Cape Girardeau, MO William Mills, President, Family Center Farm & Home, Harrisonville, MO Jeffrey Jensen, Co-Owner, Four Muddy Paws - The Healthy Pet Market, St. Louis, MO Barb York, President, Missouri Animal Husbandry Association, Mansfield, MO Desiree Drake, Dog trainer, No leash needed, St. Peters, MO Doug Pasternack, Franchisee, Petland Blue Springs and Petland North Kansas City, MO Tara Hunte, Owner, Petland Independence, Independence, MO Ryan Boyle, Owner, Petland Joplin, Joplin, MO Thomas Killmade, Owner, Petland St. Louis, Saint Louis, MO Chris Fleming, Owner, Pinnacle Pet, Neosho, MO Kelli and Jeff Starkweather, Member/Owners, Posh Dogs Boutique, Joplin, MO Joseph Faszl, Owner, Seascape Studio, Sunset Hills, MO Gia Trapani, Co-owner, Simply Grooming by Gia, Kansas City, MO Jennifer Orton, Co-owner, Simply Grooming by Gia, Kansas City, MO Rebecca Phillips, owner, TRENDY PAWS, St.Peters, MO Tricia Liptrap, Owner/ Operator, Just B Paws Mobile Pet Spa, Phoenix, MS Osana Gonzalez, Owner, Osana's pet salon, Olive branch, MS Josh & Holly Allen, Founders, Dee-O-Gee, Bozeman, Billings, Missoula and Kalispell, MT Rick Ungersma, President and CEO, Murdoch's Ranch & Home Supply, Bozeman, MT Chase Pierce, Owner, Tailwaggers Montana, Whitefish, MT Heather Persinger, Owner/General Manager, Aristopets Pet Food & Supplies, Lewisville, NC Phil Ray, Owner/President, Best 4K9, Greensboro, Oak Ridge and Winston Salem, NC Tammy S. Pehler-Johnson, Co-Owner, Cared for Canine and Cat, Southern Pines, NC Megan Vooris, Cobble Hill bed and biscuit, Wake Forest, NC Vanessa Davis, Founder/CEO, Dirty Dogs Spa, Raleigh, NC Heather McClain-Howell, Owner/Operator, Fit for a Pit, Kinston, NC Kimberly Aspenleiter, Moore Equine Feed & Supply, Southern Pines, NC Wendy Megyese, CEO, Muttigans, Emerald Isle, NC Erika Siegel, Owner, My Best Friend's Barkery, Banner Elk, NC Annette Jones, Owner, Paws & Purrs Barkery & Boutique, Rutherfordton, NC Scott Wildman, Vice President, Pawsitively Pampered Pets, Huntersville, NC Todd Shelton, CEO, Phillips Pet Food & Supplies, Charlotte, NC Laura Backus, Owner, Purrfect Bark, Columbus, NC Cheryl Wyman, Mgr, The pet warehouse, Jacksonville, NC Ann Marie Sindt, Franchise Owner, Woof Gang Bakery & Grooming - Biltmore Park Town Square, Asheville, NC Joseph Colucci, Co-Founder/Vice President, ZoomyDogs Incorporated, Durham, NC Dana Fiedler, Owner, Wag N Train, Grand Forks, ND Bill Girard, Owner, Canine Cupboard LLC, Portsmouth, NH

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Dog Emporium, Eugene, OR Rod Vahle, President, Accent on Animals, Philadelphia, PA Joe Doto, President, Bradley Caldwell Inc., Hazleton, PA Tami Haines, Owner, Doglicious Spa & Wellness Center, Hummelstown, PA Brian Batten, President, Fins and Feathers Inc., Honesdale, PA Barb Emmett, President/Owner, Godfrey's - Welcome to Dogdom LLC, Mohnton, PA Linda Goldner, Owner, Goldner's Top Dog, Denver, PA Yvonne Wilson, Per Stylist, Happy Tails Grooming, Levittown, PA Ilya Ahtaridis, Owner, Litterpaw Pet Supply, Philadelphia, PA Oreste Mercado, Owner, Mercado Pet Supplies, Philadelphia, PA Tim and Stephanie Raubenstine, Owners, Nature's Pet Place, Hanover, PA Heather Blum, Owner, Petagogy, Pittsburgh, PA

Ben Huber, Owner, Petagogy, Pittsburgh, PA Elsie Lampl, Owner, Petagogy, Pittsburgh, PA Allison Stetz, Owner, Petagogy, Pittsburgh, PA Cole Wolfson, Owner, Petagogy, Pittsburgh, PA William Davis, Owner, Petland Monroeville, Monroeville, PA William Davis, Owner, Petland Robinson, Pittsburgh, PA Mark Arabia, Owner, Pets Plus Natural, Lansdale, PA Hannah Babcock, Operations Manager, Queenie's Pets, Philadelphia, PA Lisa Kirschner, President/Owner, Sit, Stay N' Play, Stroudsburg, PA Siegfried Gutekunst, Owner, The Hidden Reef, Inc, Levittown, PA Jerry Fleming, Owner, Yuppy Puppy, Stroudsburg, PA Brian Zeigler, Vice President, Zeigler's Distributor Inc., Lebanon, PA Johnna Devereaux, Owner, Fetch RI, Richmond, RI Kelsey Whitman, Design Coordinator, Pet Food Experts, Woonsocket, RI Sean Kent, Vice President of Vendor Development, Pet Food Experts, Pawtucket, RI Michael Baker, President & CEO, Pet Food Experts and Rumford Pet Express, Pawtucket, RI Carlos Munoz, President, The Perfect Puppy, North Scituate, West Warwick and, RI Sherri DeChaine, Owner, WOOF! WOOF! Pet Boutique & Biscuit Bar, Bristol, RI Amber Hall, Owner, Amber's Pet Spaw LLC, Spartanburg, SC Timothy N. Tuck, Owner, Earthwise Pet Supply Greenville/Simpsonville, Simpsonville, SC Kaye Massie, Owner, Irmo Pet Retreat, Columbia, SC Cheryl Pedersen, Co-Founder, Only an Ocean, Charleston, SC Robin Snelgrove, Owner, Paisley Paw Pet Boutique, Spartanburg, SC Lanny Walker, DVM, Paws & Purrs Animal Clinic, Chesnee, SC Lamar Parker, Owner, Petland Summerville, Summerville, SC Christine Rokey, Owner, Treat Your Pet SC, LLC, Myrtle Beach, SC Marcus & Angela Castro, Owners, Woof Gang Bakery Charleston, Charleston, SC Nicole Olesen, Owner, Woofs & Waves, Sioux Falls, SD Melissa Sturm, Owner, Agri Feed Pet Supply Company, Knoxville, TN Robert & Courtney Poore, Owners, Nooga Paws, Chattanooga, TN Lana K. Melton, Owner, Oak Ridge Feed and The Grooming Room, Oak Ridge, TN Elaina A. Pate, Manager, Oak Ridge Feed and The Grooming Room, Oak Ridge, TN Kayla Rogers, Owner, Paw-Fections Dog Salon and Boarding, Oneida, TN Christopher Beggin, Owner, The Aquatic Critter, Nashville, TN Linda Burnsed, Owner, The Farm at Natchez Trace, Franklin, TN Cogie Smeeton, General Manager, The Farm at Natchez Trace, Franklin, TN Glee Thacker, Owner, Very Important Pets, Adamsville, TN Ivy Sturdevant, Assistant Manager, Wagg 'N' Purr Retreat, athens, TN Ginger Axley, Owner/Manager, Wagg-n-Purr Retreat, Athens, TN Ryan Woolard, Owner, Aquastudios Aquariums, The Colony, TX Gary Coffman, Owner, Austin Agua-Dome, AUSTIN, TX Mike Cohn, Owner, Bird Dog & Cat Fish, Spring Branch, TX Jasmine Hook, Marketing Manager, D&L Farm and Home, Pilot Point, TX Courtney Emken, Owner, DogBoy's Dog Ranch, Pflugerville, TX Diana Farrar, Owner, Fifi & Fidos Pet Boutique & Holistic Nutrition Center, San Antonio, TX Trace Menchaca, Owner, Flying M Feed & Pet Grocery, Houston, TX Michael Thompson, Owner, Kai Aquatics, North Richland Hills, TX Tom Mahlke, President and CEO, Mid-States Distributing LLC, Fort Worth, TX

Patricia Carter, Owner, Patti's Pet Depot, Houston, TX Kimberly Holzmann, Owner, Paw Basics, San Antonio, TX Robin Rodriguez, Owner, Paw Basics, San Antonio, TX Erik Rickard, Operations Manager, Paws & Play Pet Resort, Midland, TX Joshua Nie, General Manager, Petland Frisco, Frisco, TX Jake Patel, Owner, Petland Frisco, Frisco, TX Jay and Grace Suk, Petland of Dallas, Dallas, TX Luis Marguez, President/Owner, Petland Tyler, Tyler, TX Richard Evans, Owner, Pets Plus, Lubbock, TX Melissa Mitchell, owner, Prancing Paws Doggie Daycare, Texarkana, TX Jose Avila, Owner/Operator, Reef Valley, Mcallen, TX Dane Myers, Owner, Rift 2 Reef Aquatics, LLC, Highland Village, TX Kathleen & Brian Evett, Owners, The Upper Paw, Dallas, TX Christy Howard, Owner, Three Dog Bakery Texas, Fort Worth, TX Scott Click, President, Tomlinson's Feed & Pets, Austin, TX Jackie Oliverius, Owner, Woof Gang Bakery & Grooming SA, San Antonio, TX Erin & Markos Hernandez, Owner, Woof Gang Bakery & Grooming Sugar Land, Sugar Land, TX Kelly Ross, Franchise Owner, Woof Gang Bakery & Grooming The Woodlands, Tomball, TX Bruce and Meridith Wehrle, Owners, Woof Gang Bakery and Grooming, Katy, TX Erin & Markos Hernandez, Owners, Woof Gang Bakery and Grooming West U, Houston, TX MJ Hall, Managing Partner, WOOF...Cool Stuff for Dogs, Plano, TX Derek & Julie Johnson, Owners, Idlewire Pet Care, Ogden, UT Brandon Swenson, COO, NextPaw.com, Salt Lake City, UT Angela Warner, Logan, UT Riley Warner, Tremonton, UT Tucker Moss, Owner, Pet Spawt, Holladay, UT Debi East, Owner, Rockin E Country Store, Woods Cross, UT Tawni Herron, Owner, The paw spa Kaysville, Kaysville, UT Linda Theuerkauf, Owner, Bark and Sparkle, Midlothian, VA Edmond Blausten, Regional Director - Virginia, BlackNose Pet Resorts, Glen Allen, VA Nancy Guinn, Owner, Dog Crazy Fredericksburg, Dog Crazy Leesburg, Dog Crazy Richmond, Dog Crazy Spotsylvania and Dog Crazy Stafford, VA Sheila Raebel, Owner, Dogma Dog Bakery, Arlington, VA Matthew O'Leary, Owner, Felix & Oscar, Springfield, VA Barbara Hernandez, Owner, Legendary Aquatics, LLC, Chesapeake, VA Joseph Severts, Owner, Pet Paradise, Virginia Beach, VA Ashley Holder, Owner, Scruff to Fluff, Mechanicsville, VA Annabell Bivens, Retail Manager, The Dog Store by Your Dog's Best Friends, Alexandria, VA Amanda Wilbourne, Owner, The Nautical Dog, Williamsburg, VA Chris Avery, CEO, WholesalePet.com, Richmond, VA Karen Congero, Owner, Style A Dog LLC, St Thomas, VI Kevin Eddy, Owner/President, Pet Food Warehouse / Vermont Pet Food & Supply, So. Burlington, VT Lloyd Campbell, Vice President, AFCO Distribution, Spokane Valley, WA Deb Wilson, Director of Business Development, All the Best Pet Care, Seattle, WA Heather Campbell, Owner, Bow Wow & Woofs, Blaine, WA Thomas Boland, President & CEO, Country Store, Burlington, WA Harald Fisker, President/Owner, Grizzly Pet Products LLC, Woodinville, WA Karesa Prestage, Owner, Health Mutt, Seattle, WA

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